



The Arc

North Central Virginia

Who's Who? CCC+ and DD Medicaid Waivers

Consumer: _____ Medicaid Number: _____

<p>Employer of Record (EOR) - Unpaid person chosen by the family who is responsible for hiring and training personal care attendants and approving their timesheets.</p>	<p>Name: _____ Phone: _____</p>
<p>Service Facilitator (SF) - Third-party intermediary who visits individuals on the CCC+/DD Waiver at least quarterly, submits attendant hours authorizations, and supports the family with Information and referral (I&R).</p>	<p>Company: _____ SF Name: _____ Phone: _____ Notes: _____</p>
<p>Medicaid Eligibility Case Manager (CM) - Works for your County's DSS (Department of Social Services). Reviews Medicaid eligibility status annually and requests updates.</p>	<p>Name: _____ Phone: _____ Notes: _____</p>
<p>MCO Care Coordinator (CC) - The representative of your Managed Care Organization (MCO), the insurance company that manages Medicaid funds (Anthem, Aetna, United HealthCare, Sentara, Humana). Contacts families at least annually to schedule an assessment visit. <i>NOTE: If you have HIPP, you will not have an MCO.</i></p>	<p>MCO: _____ CC: _____ Phone: _____ Notes: _____</p>
<p>Support Coordinator (SC) (if applicable) - Supports people on the Developmental Disability (DD) Waiver, scheduling monthly check-ins and annual updates. Works for Encompass Community Supports (ECS). <i>NOTE: Contact ECS for updates related to status on DD Waiver Waitlist</i></p>	<p>SC: _____ Phone: _____ Notes: _____</p>
<p>Fiscal Agent (FA) - Fiscal agents (Public Partnerships LLC (PPL) or Consumer Direct Care Network (CDCN)) manage hiring and payroll for attendants. <i>NOTE: Agencies pay attendants directly.</i></p>	<p>FA: _____ Phone: _____ Notes: _____</p>
<p>Agency (if applicable) - Company selected by you to be responsible for hiring and paying personal care attendants on your behalf. <i>NOTE: Agencies replace both the EOR and SF.</i></p>	<p>Name: _____ Phone: _____</p>

PCAs / Providers

Common Acronyms

Name: _____
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Email: _____
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ADL - Activities of Daily Living
CCC+ - Commonwealth Coordinated Care Plus
CIL - Center for Independent Living
CSB - Community Services Board
CD - Consumer Directed
DARS - Department of Aging and Rehabilitative Services
DBHDS - Department of Behavioral Health and Developmental Services
DD - Developmental Disability
DMAS - Department of Medical Assistance Services
DSP - Direct Services Provider
DSS - Department of Social Services
ECS - Encompass Community Supports
EDCD - Elderly or Disabled with Consumer Direction
EOR - Employer of Record
EPSDT - Early Periodic Screening, Diagnosis, and Treatment
HIPP - Health Insurance Premium Payment
HIPAA - Health Insurance Portability and Accountability Act
IADL - Instrumental Activities of Daily Living
IDD - Intellectual or Developmental Disability
IFSP - Individual Family Supports Program OR Individual Family Services Plan
IHSS - In-Home Support Service
IL - Independent Living
I&R - Information and Referral/Assistance
LOC - Level of Care
LOF - Level of Functioning
PCA - Personal Care Attendant
PCP - Primary Care Physician
PERS - Personal Emergency Response System
POC - Plan of Care
SRAP - State Rental Assistance Program
SSA - Social Security Administration
SSDI - Social Security Disability Insurance
SSI - Supplemental Security Income
UAI - Uniform Assessment Instrument
VIDES - Virginia Individual Developmental Disability Eligibility Survey
WaMS - Virginia Waiver Management System

Need Support?

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Proudly serving Culpeper, Fauquier, Madison,
Orange, and Rappahannock counties.